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Lee Ishee
Shoremaster
6979 Rothcheild Drive
Charlotte, NC 28270

REF: Bay Bridge Marina Yacht Club

Dear Lee,

Having worked on many floating dock installations using everything from wood frame to concrete, I have to tell you how impressed with the docks you supplied for Bay Bridge Marina in Stevensville, Maryland. Working through one of the worst winters every on the East Coast, your trucks arrived on schedule. The product with its aluminum truss frame, Ipe decking and your plastic floats, was outstanding. The way the hardware was mounted showed your understanding of what a quality floating dock has to be.

Shoremaster's customer service support was terrific, when we had a thief of connecting hardware; they were ready to replace it immediately. Fortunately we were able to recover the material.

When the docks were complete we could not find anything that required a punch list.

My experience with Shoremaster and Dissen & Juhn, as the installation contractor, was superior and I cannot recommend either of you higher.

Please feel free to have any potential client contact me,

Randy Ward, CMM
Certified Marina Manager
Marina Consultant